

Accessibility Statement

This accessibility statement applies to the website jyushop.mastermark.fi, maintained by Mastermark Oy, and it was created on Jun 18, 2026.

Accessibility Status

The website partially or fully complies with the WCAG 2.1 A and AA level criteria. We are continuously working to improve accessibility and ensure that our services are available to all users.

Identified Deficiencies

Some images may lack alternative text.

Certain documents may not be fully accessible.

There may be elements on the site with insufficient color contrast.

Provide Feedback

If you encounter accessibility issues or need content in a more accessible format, please contact us:

Email: tech-support@mastermark.fi

Phone: +358 20 781 5555

We will do our best to correct the deficiencies and respond to feedback within 14 days.

Supervisory Authority

If you are not satisfied with the response you receive or do not receive a response within 14 days, you can file a complaint with the accessibility supervisory authority:

Finnish Transport and Communications Agency Traficom

Digital Accessibility Supervision Unit

www.webaccessibility.fi

[saavutettavuus\(at\)traficom.fi](mailto:saavutettavuus(at)traficom.fi)

telephone switchboard +358 29 534 5000

Liikenne- ja viestintävirasto Traficom

Digitaalisen esteettömyyden ja saavutettavuuden valvontayksikkö

www.saavutettavuusvaatimukset.fi

saavutettavuus(at)traficom.fi

puhelinnumero vaihde +358 29 534 5000

Transport- och kommunikationsverket Traficom

Enheten för tillsyn över digital tillgänglighet

www.tillganglighetskrav.fi

tillganglighet(at)traficom.fi

telefonnummer växel +358 29 534 5000

We are continuously working to improve the accessibility of our website so that it serves all users as well as possible.